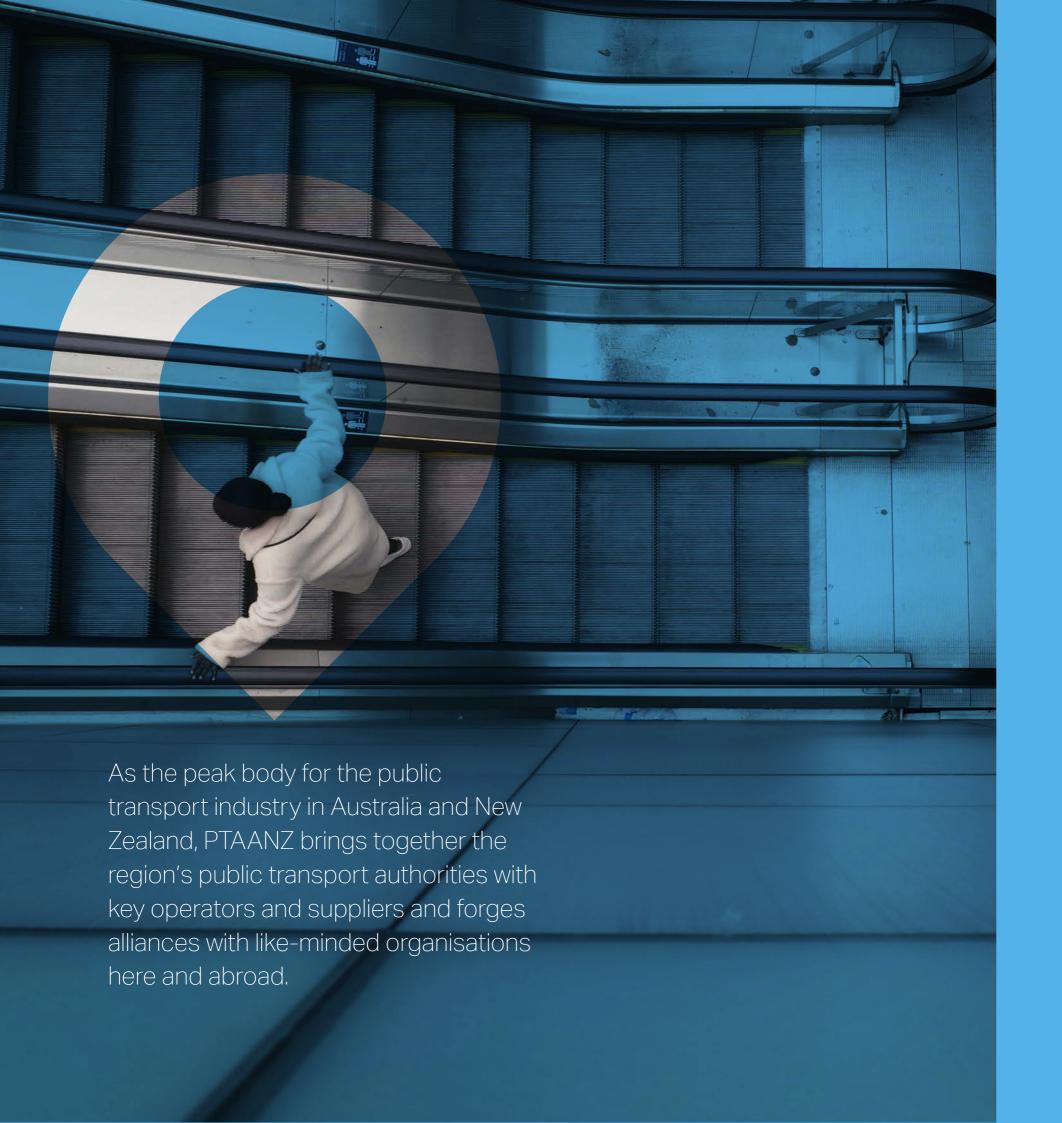




PUBLIC TRANSPORT ASSOCIATION AUSTRALIA NEW ZEALAND



A message from the Chair of the PTAANZ Board	4
PTAANZ Board of Directors	6
A message from the Interim Chief Executive Officer	8
PTAANZ members	10
FY2023 events calendar	12
Cultivating relationships: FY2023 key events and activities	14
Inspiring curious minds: FY2023 keynote speakers	24
Championing the future of sustainable mobility: FY2023 strategic initiatives	26
Corporate affairs	34

A message from the Chair of the PTAANZ Board

I am honoured to address you as the Chair of the Board as we unveil our Annual Report for the 2022/2023 Financial Year (FY2023). It is with immense pride that I welcome you to explore the achievements, challenges and progress of the Public Transport Association Australia New Zealand (PTAANZ) over the past year.

FY2023 has been an exciting year for our Association, filled with unique challenges and opportunities for our members and the broader public transport community. And it is during such challenges and opportunities that the value of a dedicated regional public transport association becomes most evident.

We have showcased Australia and New Zealand's public transport expertise and achievements, as well as giving our members bespoke opportunities to learn from international best practices by bringing a number of international public transport leaders to the region. We started with the Mark Wild Learning Legacy Tour in July 2022, where our members gained invaluable insights from London's Crossrail project. In March 2023, two of North America's leading experts on public transport decarbonisation, Dr Josipa Petrunic and Lauren Skiver, presented at our Zero Emissions Public Transport Symposium.

Another highlight has been building our partnership with the American Public Transport Association (APTA). From 2 August to 15 August 2023, 33 delegates from across the United States visited Auckland, Melbourne, Brisbane, and Sydney to learn from some of Australia and New Zealand's leading public transport authorities, projects, and operators. They were led by APTA Chair, Dorval R. Carter, Jr., President, Chicago Transit Authority, and APTA President and CEO, Paul Skoutelas. More about that in next year's annual report of course.

PTAANZ continued to cultivate relationships across the region through our industry-leading events including Boardroom lunches with senior government officials and private sector executives, and larger events for the broader public transport community.

Championing the future of public transport is a longer-term ambition for PTAANZ. We are striving to shape and influence the future through our initiatives to support and promote women in the industry, and by nurturing up-and-coming decision-makers through the Emerging Mobility Leaders program.

None of this would be possible without the support, passion and expertise of our members. Thank you for your commitment to our Association, and your enduring partnership. I look forward to the opportunities that lie ahead as we work collectively to enhance public transport for all.

Sally Stannard Chair PTAANZ Board of Directors



PTAANZ Board of Directors



PTAANZ ANNUAL REPORT 2022-23

Sally Stannard Acting Director-General



Mark Streeting Board Role: Vice Chair Chair, Strategy Working Group Committee



Dr Deborah Hume



Chief Executive Officer

David Franks



Luke Agati

Subcommittees: Nominations and Remuneration Committee



Brian Brennan Subcommittees: Nominations and Remuneration Committee



Mark Lambert Auckland Transport
Executive General Manager,
Integrated Networks

Subcommittees: Nominations and Remuneration Committee



Trudi Mares

Subcommittees: Chair, Nominations and Remuneration Committee



Mark Burgess

Subcommittees: Strategy Working Group Committee / Nominations and



Katie Cooper Metro Tasmania
Chief Executive Officer

Subcommittees: Strategy Working Group Committee / 2023



Natalie Reiter

Deputy Secretary Strategy and Precincts



Scott Smith Managing Director – Transportation



Julien Dehornoy Chief Executive Officer

(from 25 November 2022)

Nominations and Remuneration Committee / Vice Chair, Customer Experience Roundtable



Clint Feuerherdt Group Chief Executive Officer

Subcommittees: Finance, Audit and Risk Committee



Judith Sturman and City Services
Executive Group Manager
Transport Canberra

Strategy Working Group Committee / Chair, Customer Experience



Jon Whelan Department for Infrastructure and Transport, SA Chief Executive

Incumbent members of the Nominations and Remuneration Committee who are seeking re-election to the Board do not partake in the Board nomination process.

A message from the Interim Chief Executive Officer

It was a historic year for PTAANZ, and I want to begin by acknowledging and expressing my admiration for our standing Chief Executive, Lauren Streifer, who has demonstrated unwavering commitment to advancing public transport in our region. It is a pleasure to step in and lead the Association while she is on parental leave.

Prior to starting the Interim CEO role, I attended PTAANZ's 2023 Annual Conference and Gala Dinner in Melbourne on 9 August and am proud to confirm it was one of the best public transport industry events in Australia and New Zealand this year. It was a wonderful showcase of the innovation and collaboration happening across our region, and a call to action for us all to strive for continual improvement to achieve better outcomes for every passenger.

FY2023 was a foundational year for PTAANZ. We have laid out our strategic priorities to cultivate relationships, inspire curious minds and champion the future. Reflecting on the Association's events and activities in FY2023, the standout for me is the strong relationships PTAANZ has across the region and globally. These relationships are the foundation of everything we do for and with our members and the broader public transport sector.

I look forward to collaborating with the Board of Directors and our members to continue building on PTAANZ's mission to inspire excellence and innovation in public transport and sustainable mobility. For PTAANZ, this means working with our members and stakeholders to shape a future where transport users in Australia and New Zealand will have choices and viable travel options that don't perpetuate the dominance of cars on our roads. Together, we can propel our industry forward, ensuring that public transport remains at the forefront of sustainable, inclusive mobility.

I hope reading this annual report will leave you as inspired and excited as I am for what's to come.

Dr Gillian Miles Interim Chief Executive Officer Public Transport Association Australia New Zealand



11

PTAANZ ANNUAL REPORT 2022-23

As at 30 June 2023

PTAANZ is proud to bring together transport authorities, operators, manufacturers, suppliers, advisory firms and research institutes spanning all modes of mass transit, active travel and innovative digitally backed mobility solutions.

GOLD



























































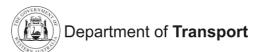


PREMIUM



















SILVER

























































PTAANZ ANNUAL REPORT 2022-23

13

PTAANZ ANNUAL REPORT 2022-23







15 July 2022

11 July 2022



MOBILITY LEADERS

14 July 2022

21 July 2022

18 July 2022

19 July 2022







21 July 2022

26 July 2022



21 July 2022

22 July 2022











9 Sept 2022

16 Sept 2022

29 Sept 2022

30 Sept 2022





19 Oct 2022

20 Oct 2022





22-23 Nov 2022





17-18 Nov 2022



12 Dec 2022

2 February 2023



24 Nov 2022



28 February 2023



2-3 March 2023



8 March 2023





10 March 2023

23 March 2023

5 April 2023

EMERGING MOBILITY LEADERS

9 May 2023

14 June 2023

22 June 2023

23 June 2023

Cultivating relationships: FY2023 key events and activities

At the heart of PTAANZ's strategic priority to cultivate relationships that enable us to boldly explore our shared future, is the intent to build a diverse pool of smart and creative people who challenge traditional transport thinking to develop innovative approaches to explore the future.

Building on our 20-year history, cultivating meaningful relationships across Australia and New Zealand, and forging new connections here and abroad, was a key priority for PTAANZ in FY2023.

Through our events and activities program, we engaged our members and the broader industry to create safe environments to explore challenges and develop ground-breaking solutions with leading local and international minds.

In FY2023, we had over 9,500 engagements with audiences across our in-person events, training sessions, webinars and podcast episodes.





Images clockwise from top left: Mark Wild presenting at industry lunch; L-R: Steve Butcher, Mark Wild and Michelle Batsas; L-R: Mark Wild, Deb Hume, Michelle Batsas, Mark Lambert; industry lunch guests speaking to Mark Wild; Mark Wild presenting at industry lunch; L-R: Graeme Newton, Mark Wild, Sally Stannard, Michelle Batsas, Sue Chan



Learning Legacy Tour with Crossrail's Mark Wild

landmark initiative held over two weeks across Australia and New Zealand, which took place from 11 to 22 July 2022. Mark Wild, the outgoing CEO of Crossrail, shared his insights, learnings, and leadership advice from delivering one of the biggest infrastructure projects in Europe.

Making stops in Melbourne, Brisbane, Sydney, and Auckland, the tour saw over 3000 stakeholders engaging with Mark via a full itinerary of meetings, roundtables, private dinners, webinars, networking drinks, Ministerial meetings, and a co-hosted industry lunch with the Australasian Railway Association (ARA), including:

- 33 stakeholder meetings
- 2 member-only stakeholder roundtables
- 2 webinars
- 5 invitation-only dinners
- 3 ministerial meetings
- 2 networking events
- 1 industry lunch
- 3 media engagements.

Mark's insights are being integrated into projects across the region, as many jurisdictions prepare to operationalise major new infrastructure assets. The legacy of this tour will continue to benefit communities and transport networks across Australia and New Zealand for years to come.









18

PTAANZ ANNUAL REPORT 2022-23

The course was delivered in person over two days in each city by industry professionals and technical experts, including lead trainer Alok Jain, the CEO and Managing Director of Trans-consult and a member of the Council for Decarbonising Transport in Asia and Darek Koper, Group Manager Metro Services at Auckland Transport.

Participants explored a comprehensive range of topics including procurement, workforce planning and capacity building, safety, policy drivers, cost-benefit analysis and long-term transition planning.

It was a sell-out event with 36 participants and 7 presenters in Auckland and 37 participants and 6 presenters in Sydney.



Images clockwise from left: Panel discussion in Auckland featuring James Howard, Amrita Sharma, Mike Parker and Alok Jain; Alok Jain and Darek Koper presenting in Sydney; Auckland training participants; Sydney training participants









Top images L-R: Dr Josipa Petrunic; Clement Hamart and Lauren Skiver; Andrew Milne

Bottom images clockwise from top left: Transdev Sydney Ferries tour; team debates; Transit Systems bus depot tour; L-R: Terri Lee-Williams, Katie Cooper, Darek Koper, Richard Skoda





Transport Symposium Zero Emissions Public

The Zero Emissions Public Transport Symposium was a two-day, in person, interactive seminar for over 100 industry experts leading the decarbonisation of our public transport networks.

PTAANZ was proud to host two international keynote speakers for this event:

- Dr Josipa Petrunic, President and CEO, Canadian Urban Transit Research and Innovation Consortium (CUTRIC)
- Lauren Skiver, CEO and General Manager, SunLine Transit, USA.

Dr Petrunic and Ms Skiver were joined by 20 regional experts for a range of insightful presentations and panel discussions that took a deep-dive into this important topic.

Delegates also participated in site visits to Transit Systems' Leichardt bus depot and Transdev's Sydney Ferry operations, and group debates led by event partner, L.E.K.









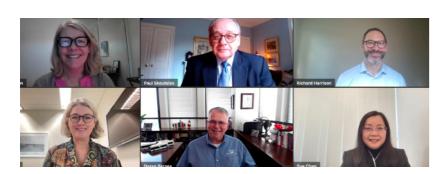
APTA webinar series

A key feature of PTAANZ's
Memorandum of Understanding with
the American Public Transportation
Association (APTA) was a series of
webinars exploring topics of interest
to members across Australia, New
Zealand and the United States.

Our first webinar in September 2022 explored the topic of *Rebuilding ridership & enhancing the customer experience*. Attendees heard insights from experts from all three countries, generating a robust discussion to compare and contrast shared challenges and successes.

In April 2023, our second webinar focussed on Zero Emission Buses (ZEBs), with the topic of *Making the transition to zero emissions*. Attendees heard from Lauren Skiver, who had recently started a new role as Chief Operating Officer at Transdev U.S. and following her trip to Australia to deliver a keynote presentation at PTAANZ's Zero Emissions Public Transport Symposium, as well as experts from Seattle USA, Sydney Australia and Auckland New Zealand.

PTAANZ looks forward to continuing our collaboration with APTA for many years to come.





Left images (top clockwise from left): Leanne Redden, Paul Skoutelas, Richard Harrison, Sue Chan, Doran Barnes, Natalie Reiter; (Bottom clockwise from left) Huoi Trieu, Mark Peters, Richard Skoda, Lauren Skiver, Jeff Arbuckle, Darek Koper

Right images: Top: Natalie Reiter and Boardroom Lunch guests; Middle: Sally Stannard, Katie Cooper, Paul Hoffmann, Kat Stapleton, Scott Smith, Chris Hurst; Bottom: Rashveen Maini speaking at Trudi Mares Boardroom Lunch



Boardroom Lunch series

PTAANZ continued our renowned
Boardroom Lunch series in
FY2023. These exclusive events
bring together a cross section of
government and private sector
executives to hear from key decision
makers in a collegiate environment.

FY2023 PTAANZ was proud to host Boardroom Lunches in Brisbane, Melbourne and Sydney featuring industry leaders including:

- · Kat Stapleton, CEO, Queensland Rail
- Trudi Mares, Deputy Secretary Greater Sydney, Transport for NSW
- Natalie Reiter, Deputy Secretary Policy, Precincts and Innovation, Department of Transport and Planning, Victoria.

PTAANZ thanks our Gold members for their on-going support in sponsoring these valuable industry events.





Cultivating Inspire Curious Minds: FY2023 keynote speakers

Participants in PTAANZ's FY2023 events and activities heard from over 60 speakers representing four continents and 40 organisations.

Mark Wild

Joanne McDonald

Adelaide, Australia

Jon Whelan

Adelaide, Australia

Aashish George Mathew

Melbourne, Australia

Melbourne, Australia

Senior Manager Electric and Hydrogen Melbourne, Australia

Head of Transport Services Department of Transport Melbourne, Australia

Natalie Reiter

Melbourne, Australia

Stephanie Speck

Melbourne, Australia

Jonathan Anderson Sustainable Mobility Manager Keolis Downer

Melbourne, Australia

Amrita Sharma

Auckland, NZ

Group Manager, Metro Services Auckland Transport Auckland, NZ

Auckland, New Zealand

Executive Vice President Global Bus Ventures Auckland, NZ

Melbourne, Australia

Natasha Santha

L.E.K. Consulting
Melbourne, Australia

Melbourne, Australia

Melbourne, Australia

Hon Catherine King MP

& Local Government
Parliament of Australia
Ballarat, Australia

Russ Yell

Geelong, Australia

Rowena Walker

Managing Director, Transportation
Aurecon

Sydney, Australia

Samantha Gain

Kaiwhakahaere Matua Metlink / General Manager Wellington, NZ

Delaney Myers

Dr Deb Hume

Chris Dolman

Jay Zmijewski

Segolene Deeley

& Corporate Affairs
Keolis Downer
Sydney, Australia

Simon Barrett

Sue Chan

Acting CEO PTAANZ

Business Development Manager

Barbara Harvey
Head of Learning & Culture
Cahoot Learning

National Manager Multimodal Integration Waka Kotahi NZ Transport Agency

Wellington, NZ

Auckland, NZ

Dr Josipa Petrunic

Toronto, Canada

Paul Skoutelas **President & CEO**

APTA Washington DC, USA

Portland, USA

Doran Barnes

Foothill Transit

Sydney, Australia

Richard Skoda

Sydney, Australia

Dr Caroline Butler-Bowden

Seattle, USA

Bonnie Crawford General Manger Umo Mobility Cubic Corporation

Chicago, USA

Huoi Trieu

Seattle, USA

Crissy Ditmore

San Diego, USA

California, USA

Sydney, Australia

PTAANZ ANNUAL REPORT 2022-23

25

Mark Pesce

Laurane de Gendre

Taylor Gouge

Sydney, Australia

Gareth Ridge

Sydney, Australia

Judith Sturman Canberra, Australia

Katie Cooper

Matt Anderson

Dept Transport and Main Roads Brisbane, Queensland

Sally Stannard

(Translink)
Dept Transport and Main Roads
Brisbane, Australia

National Sales Manager Yutong Austra<u>l</u>ia Taree, Australia

Jarrod Graham

Mark Peters

Sydney, Australia

Championing the future of sustainable mobility: FY2023 Strategic initiatives

PTAANZ is championing a future where our industry is sustainable, inclusive and representative of the communities we serve, through a range of strategic initiatives.

Zero Emissions Bus working group

The PTAANZ Zero Emissions Bus (ZEB) working group was formed in 2021 to bring together key decision makers from public transport authorities across Australia and New Zealand. The group meets online to share challenges and lessons learnt, discuss their jurisdiction's strategies and progress and exchange knowledge on this priority topic.

It has become an important platform to empower authorities in the region to advance the transition to zero emissions bus fleets and optimise related systems and infrastructure.

In FY2023, members of the ZEB working group have also shared their expertise with the broader PTAANZ community through initiatives such as our ZEB Training and Zero Emissions Public Transport Symposium.

Chair: Richard Skoda, Director Project Development | Sydney Infrastructure Development, Infrastructure and Place, Transport for NSW

Vice Chair: Liz Hussey, Director | Fleet Sustainability Unit, Passenger Transport Services | Translink Division, Department of Transport and Main Roads, Queensland





Top Images L-R: Lauren Skiver presenting; Charlotte Anderson, Sally Stannard, Segolene Deeley

Bottom Images L-R: (Top)
Asha Rowe, Rachel Simpson,
Stephanie Speck, Adele
McCaul, Rowenna Walker,
Eleanor Short; Sally Stannard,
Dr Josipa Petrunic, Mackayla
Hanney, Sue Chan, Jess
McEwan, Lauren Skiver,
Michelle Batsas; Bottom:
Mackayla Hanney presenting;
Audience Q&A



Championing women in mobility

for the public transport industry in Australia and New Zealand and priority that many of our members are striving to address.

In FY2023, PTAANZ was proud to continue two major initiatives to support women in mobility:

- The Women Who Move Nations podcast
- Our Women in Mobility dinner.

On 28 February 2023, we brought together 30 female representatives of our member organisations for an empowering discussion with Dr Josipa Petrunic and Lauren Skiver, who shared their professional journeys and actions they're taking to improve gender equality and safety for women in the public transport sector. Guests also heard from sponsor, Kinetic, about their Women Up Front program which aims to have 50% women in managerial positions by 2025 and 50% women drivers by 2030.









PTA ANZ ANNUAL REPORT 2022-23

Women Who Move Nations

PTAANZ also produced 12 new episodes of Women Who Move Nations – the public transport podcast, hosted by Michelle Batsas, Executive Director of Future Mobility at the Victorian Department of Transport and Planning. The podcast provides a powerful platform to spotlight the achievements of women in our sector and inspire the next generation of leaders.





Jo McDonald Chief Legal and Risk Offic Kelsian Group



Crissy Ditmore

Head of Public Policy,
North America, Optibu



Hon Catherine King MP
Australian Minister for Infrastructure
Transport, Regional Development
and Local Government



Kat Stapleton
Chief Executive Office



Bonnie Crawford General Manager & VP, Umo Mobility, part of Cubic Transportation Systems



Alana Newbrook
CEO & Managing Director,
SYSTRA ANZ



Samantha Gain Kaiwhakahaere Matua Metlink / General Manage Metlink, Greater Wellington Regional Council



Sue Chan Acting CEO, PTAAN2



Stephanie SpeckChief Communications and Experience Officer,
Dept Transport and Planning, Victoria

PTAANZ ANNUAL REPORT 2022-23



PTAANZ Emerging Mobility Leaders committee

Through the Emerging Mobility Leaders (EML) committee, PTAANZ is empowering future decisionmakers to build diverse skills and networks and learn from current industry leaders.

Formed in 2021 by early career professionals from PTAANZ's Premier and Gold members from across Australia and New Zealand, the Emerging Mobility Leaders are a group of diverse and passionate young transport professionals. Their mission is to advance professional development, encourage cross-collaboration and opportunities, and emerge as the next generation of leaders.

Objective – Support the involvement of young professionals in PTAANZ activities:

EMLs participated in a number of PTAANZ events in FY2023, including Boardroom lunches and the Zero Emissions Public Transport Symposium.

Objective – Educate and encourage skill development:

Continuation of the Express to Success webinar series with the delivery of two highly anticipated webinars, Courage: How to be aspirational and not afraid to fail with outgoing Crossrail CEO Mark Wild, and Elevate: How to raise your profile and stand out in a crowd with Arup's Mayurie Gunatilaka and SYSTRA ANZ's Helen Williams.

Objective – Engage and facilitate networking and engagement opportunities across jurisdictions:

Delivery of exclusive site tours at Sydney's Central Station and on board the Transdevoperated Sydney Ferries and Balmain Shipyard.

Objective – Facilitate interaction between young professionals and senior leaders:

Delivery of the flagship young transport professionals event, the Emerging Mobility Leaders Seminar in Sydney in November 2022.

Exclusive coffee catch up opportunities with:

- Mark Wild on the Crossrail Learning Legacy tour across ANZ
- Josipa Petrunic and Lauren Skiver during the Zero Emissions Public Transport Symposium, Sydney
- PTAANZ Board Directors.

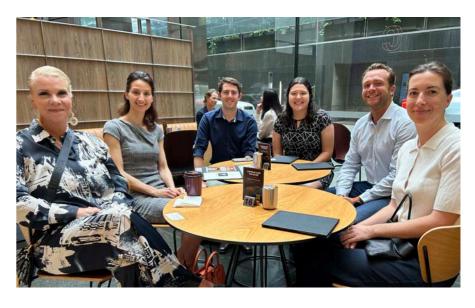
With PTAANZ's support, the EMLs will continue creating a legacy that champions sustainable mobility outcomes, brings fresh and innovative ideas, connects with industry, collaborates with diverse professionals and fosters learning and growth.

Left image: EMLs at the 2022
Emerging Mobility Leaders Seminar in
Sydney Back L-R: Adele McCaul,
Lachlan Ross, Nazanin Moghaddam
Tabrizi, Tabitha Carr, Rebecca Blewitt,
Jared Coffee, Shanil Perera,
Clement Hamart, Joseph McMahon,
Asha Rowe; Front L-R: Nadege Larcher,
Jessie Thomas, Aliya Westaway,
Ruw Palapathwala, Jamie-Lee Owen,
Felicity Williams-Lovegrove

Right images: Top L-R: Lauren Strefier,
Recebecca Blewitt, Benjamin Voss, Shanil
Perera; Middle (clockwise from top left):
Michelle Batsas, Mark Wild, Shanil Perera,
Ruw Palapathwala, Chris wan,
Aliya Westaway; Bottom (L-R): Lauren
Skiver, Dr Josipa Petrunic,
Benjamin Voss, Adele McCaul,
Clement Hamart, Asha Rowe







PTAANZ ANNUAL REPORT 2022-23

Corporate affairs

In FY2023, PTAANZ continued to strengthen its organisational foundations

After an extensive search, Lauren Streifer was appointed Chief Executive in April 2023. The PTAANZ Board thanks Sue Chan for her work as Acting CEO during the recruitment process. On 1 July 2022, PTAANZ launched our website. This is the main source of information for our members and stakeholders and we look forward to building on its capabilities in FY2024.

We also completed a research project on membership value, the results of which will be reflected in our organisational strategy going forward, and conducted a major financial audit. PTAANZ financial statements are available for members upon request.

The outstanding services PTAANZ provides to our members would not be possible without our dedicated team. As of 30 June 2023, the PTAANZ team included:



Saadia Nour Office Manager



Sophia Dickinson Content and Communications Manager



Sophia KostavaDepartions and Governance
Improvement Manager





Dylan Adler *Events Manager*



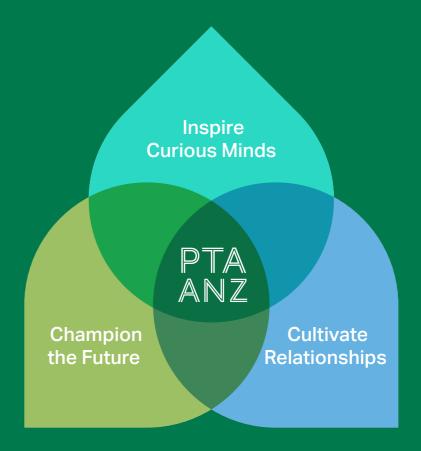
Cindy Ha
Events and Marketing
Officer

Join us

PTAANZ membership offers you a valuable opportunity to nurture relationships in our region's thriving public transport ecosystem and shape Australia and New Zealand's sustainable mobility future.

We amplify our members' capacity to deliver their public transport and sustainable mobility ambitions through industry exposure, networking opportunities, industry events, professional development, knowledge exchange and more.

Please contact PTAANZ at info@ptaanz.org to find out more.





ptaanz.org



info@ptaanz.org



Public Transport Association Australia New Zealand



Women Who Move Nations

Public Transport Association Australia New Zealand

PO Box 23007 Docklands VIC 8012, AUSTRALIA