



**PUBLIC
TRANSPORT
ASSOCIATION
AUSTRALIA
NEW ZEALAND**

EVENT TERMS & CONDITIONS

REFUNDS, CANCELLATIONS & TRANSFERS:

This policy relates to all PTAANZ paid events.

Cancellations received less than 30 days and up to 14 days prior to the event start date will receive a 50% refund. No refunds or credits will be given for cancellations made within 14 days of the event start date.

Cancellation must be in writing. The effective date is the date of dispatch. Registrations may be transferred, but this must be arranged via the Event Manager at least 7 days prior to the event, otherwise it will be considered a cancellation and an additional registration fee will be payable.

Where a registration is transferred, PTAANZ will not refund any monies – all negotiations and transactions must be done between the relevant parties and PTAANZ notified via email of the change.

COVID-19:

If you are unable to attend a PTAANZ event due to the COVID-19 emergency, (e.g. border closures or lockdown enforced in your Region/State/Country), you are entitled to receive a full refund of your registration fee. PTAANZ's maximum liability is limited to the refund conditions above. PTAANZ accepts no additional liability for travel, accommodation or any other additional costs incurred. A medical certificate or unforeseen circumstances do not change this liability. All registration cancellations must be made in writing and emailed to Kassandra Koudelka, Senior Event Manager at kassandra.koudelka@ptaanz.org

Disclaimer:

PTAANZ will not accept liability for damages of any nature sustained by participants or their accompanying persons or loss or damage to their personal property as a result of the PTAANZ Event.